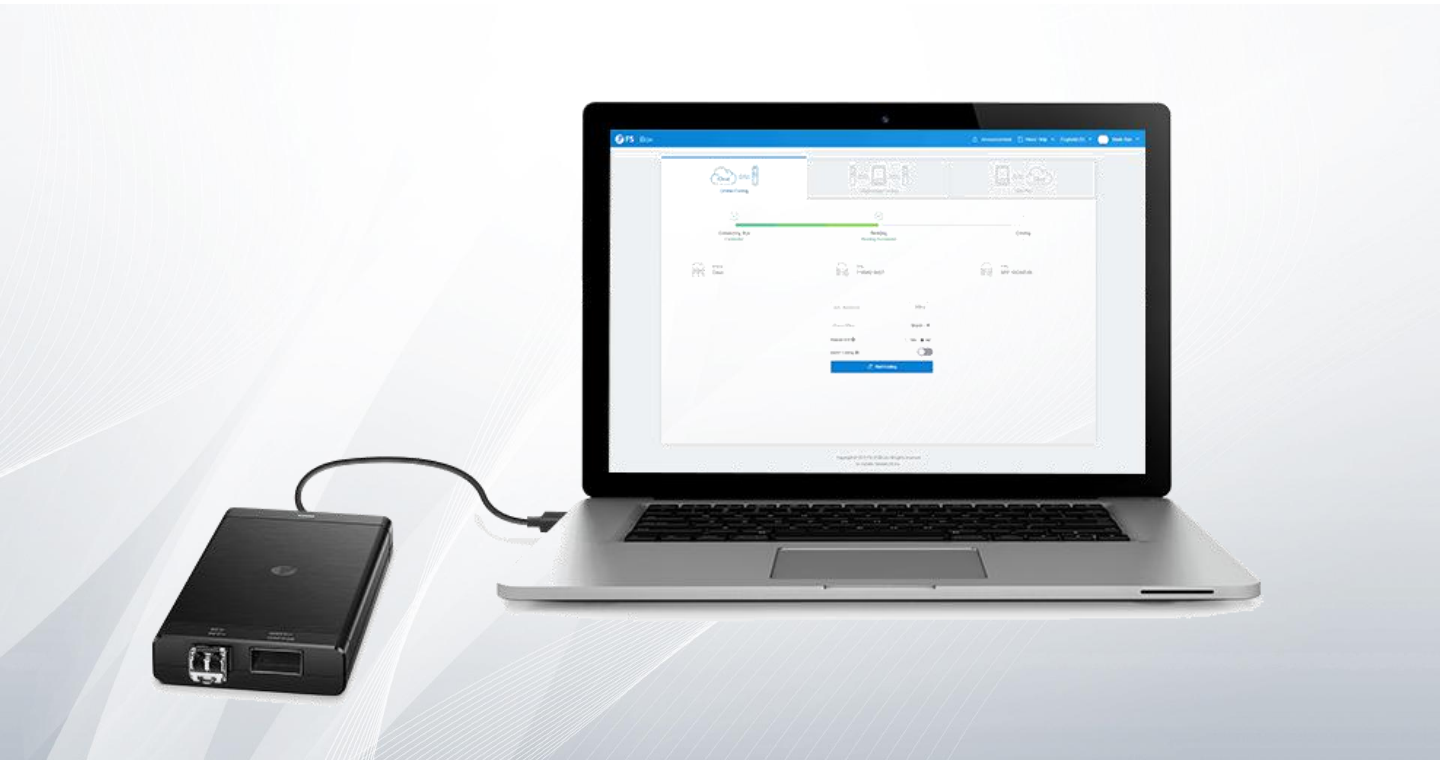


FS Box User Instruction

Firmware Upgrade Tool Kit for FS SFP/SFP+/SFP28/XFP/QSFP+/QSFP28 Transceiver Modules



Application

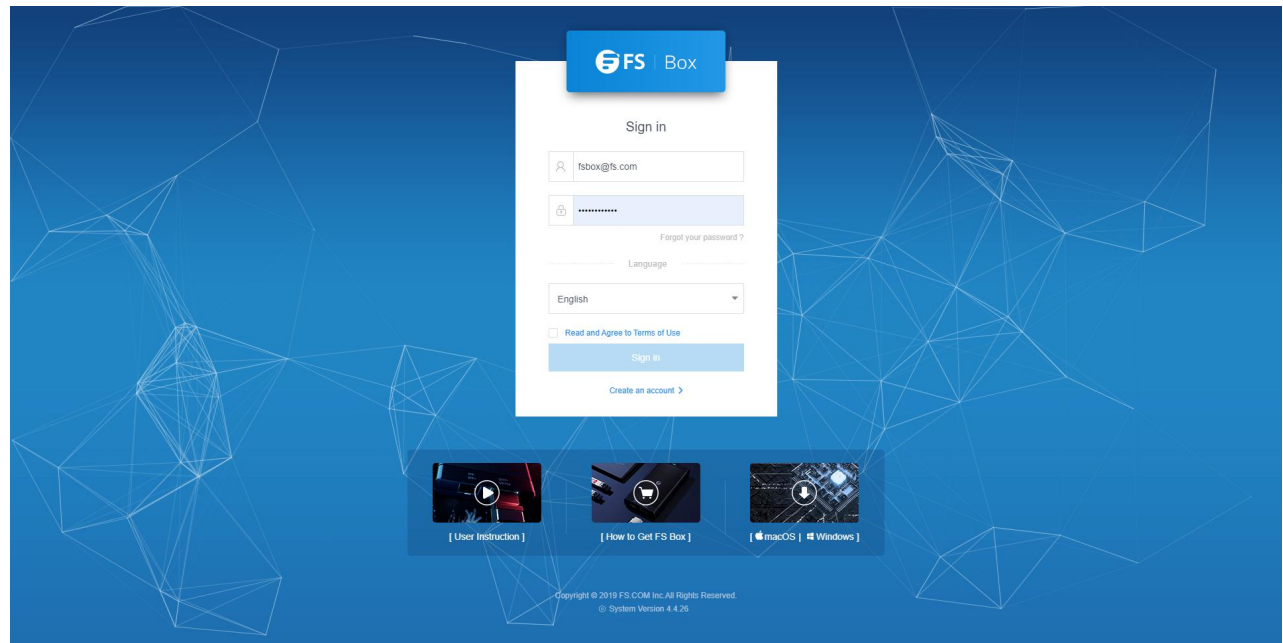
FS Box V2 only works with FS Transceivers & DAC/AOC Cables. It is designed to solve real-time compatibility needs, wavelength tuning for tunable transceiver and upgrade the transceiver firmware in data center. With its instant online platform fsbox.com and a wide range of configuration choices, FS Box V2 could help engineers configure in a timely and effective way.

Features

- Online Configuration
- Diagnosing Configuration
- Batch Configuration
- Wavelength Tuning
- Box Pro
- Digital Diagnostic Monitoring (DDM)
- Windows and Mac OS Operating Systems Supported

1. Driver Installation

Go to fsbox.com and you will see the home page as below.



1.1 Download Driver.



You can download the driver on the home page.



Or you can download the driver after sign in.



No FS_Service driver installed.

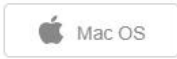
No FS_Service driver installed.

Please [reload](#) the browser after the installation is complete.

Please [reload](#) the browser after the installation is complete.

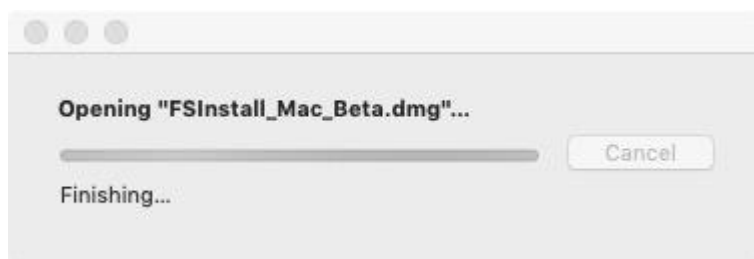
It is recommended to activate your service in Google Chrome (68 version and later).

It is recommended to activate your service in Google Chrome (68 version and later).



1.2 Install MacOS Driver.

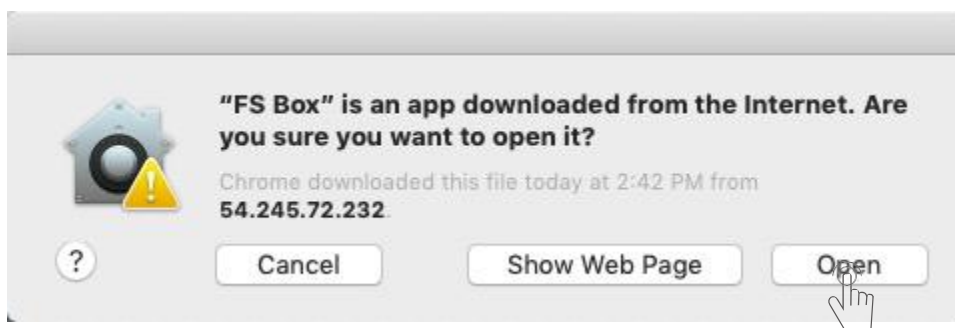
1) After download the driver, double-click the driver file FSInstall_Mac_Beta.dmg.



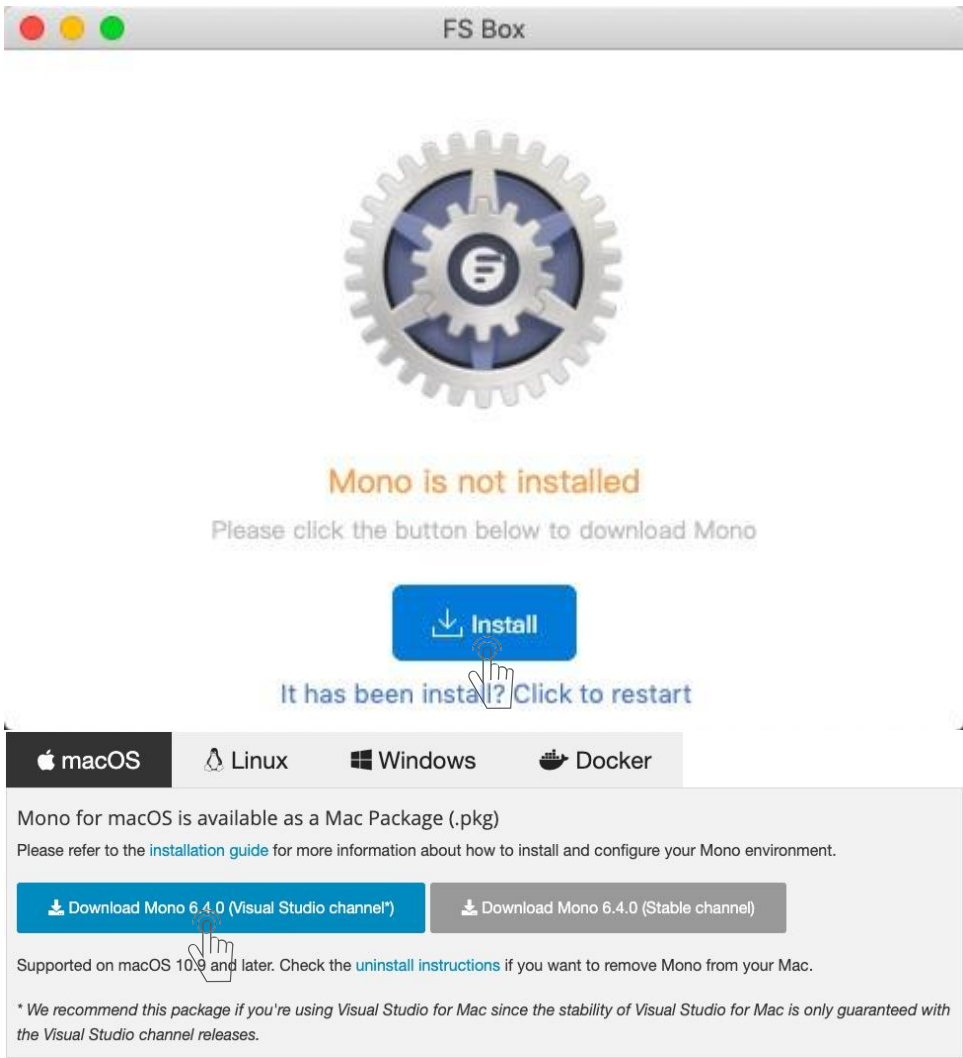
2) Long click the FS Box and drag to the Application folder



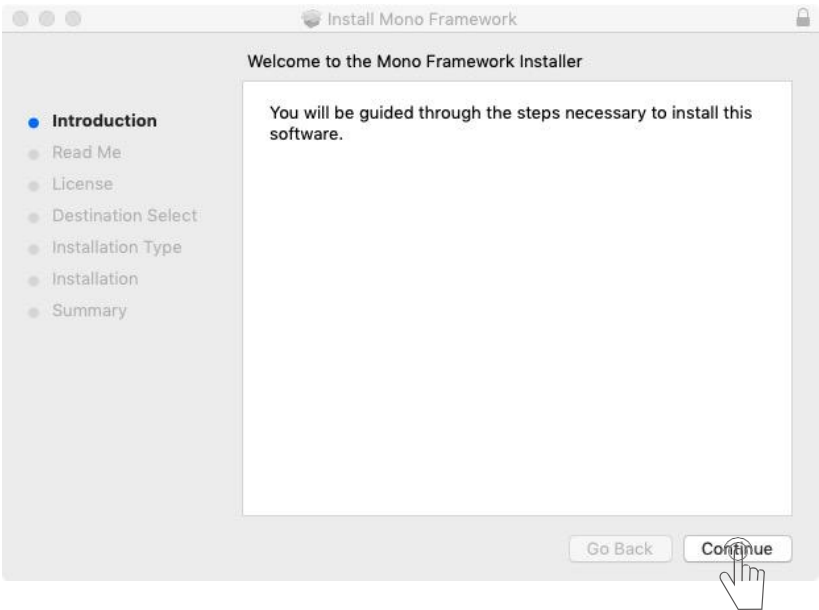
3) Find the FS Box application on the Launchpad, then double-click it and a system popup prompt will appear, click Open.



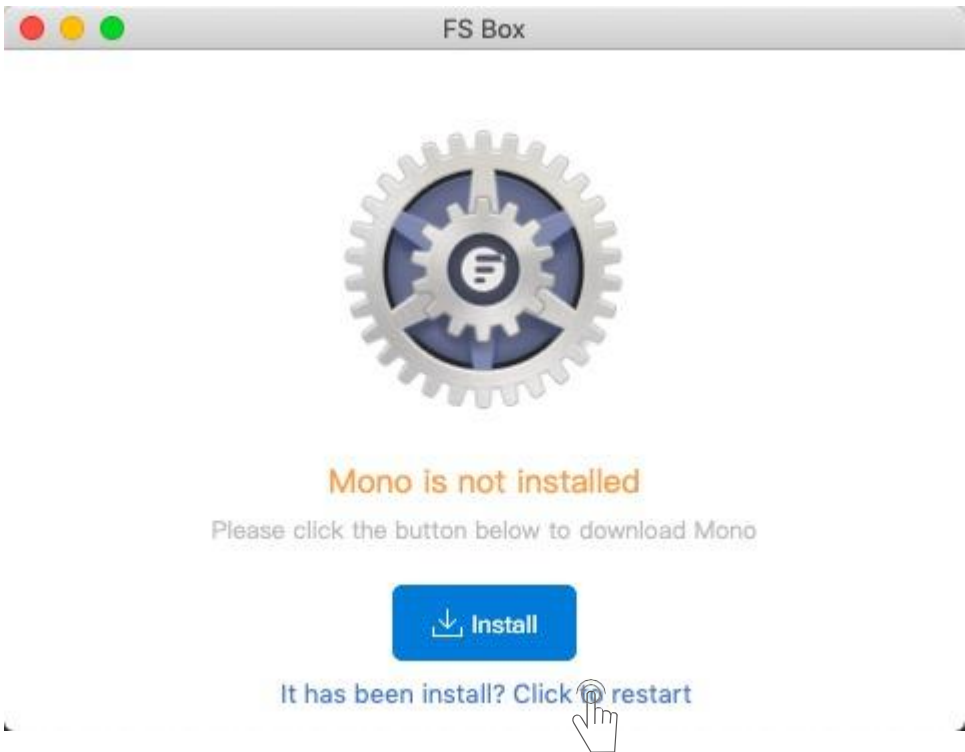
4) Click Install to enter the Mono download page, then select Mono to download.



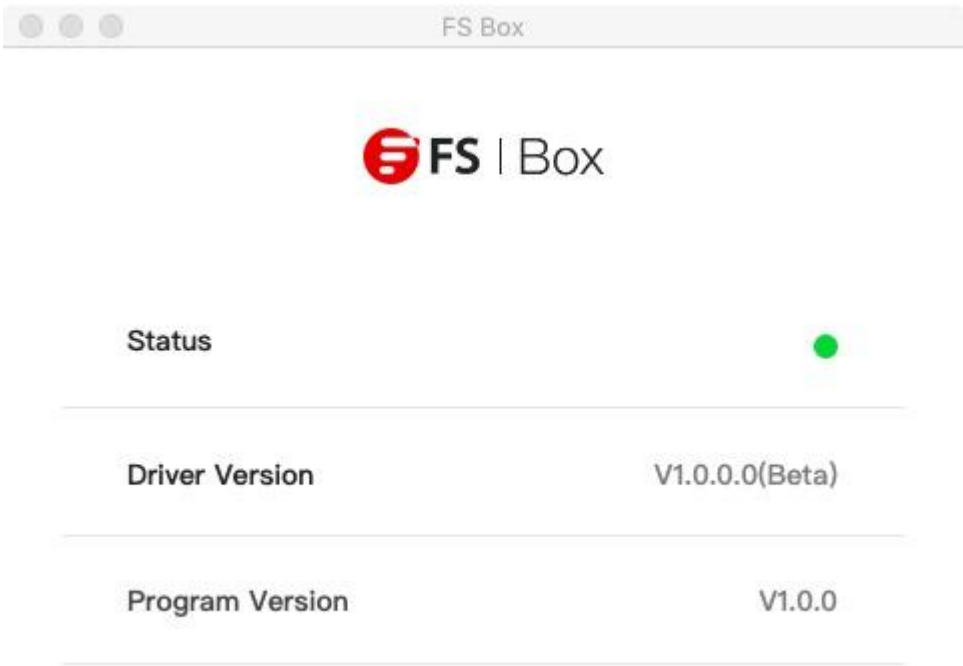
5) After download the Mono, double-click the file MonoFramework for installation.



6) After the Mono installation is complete, click to restart.

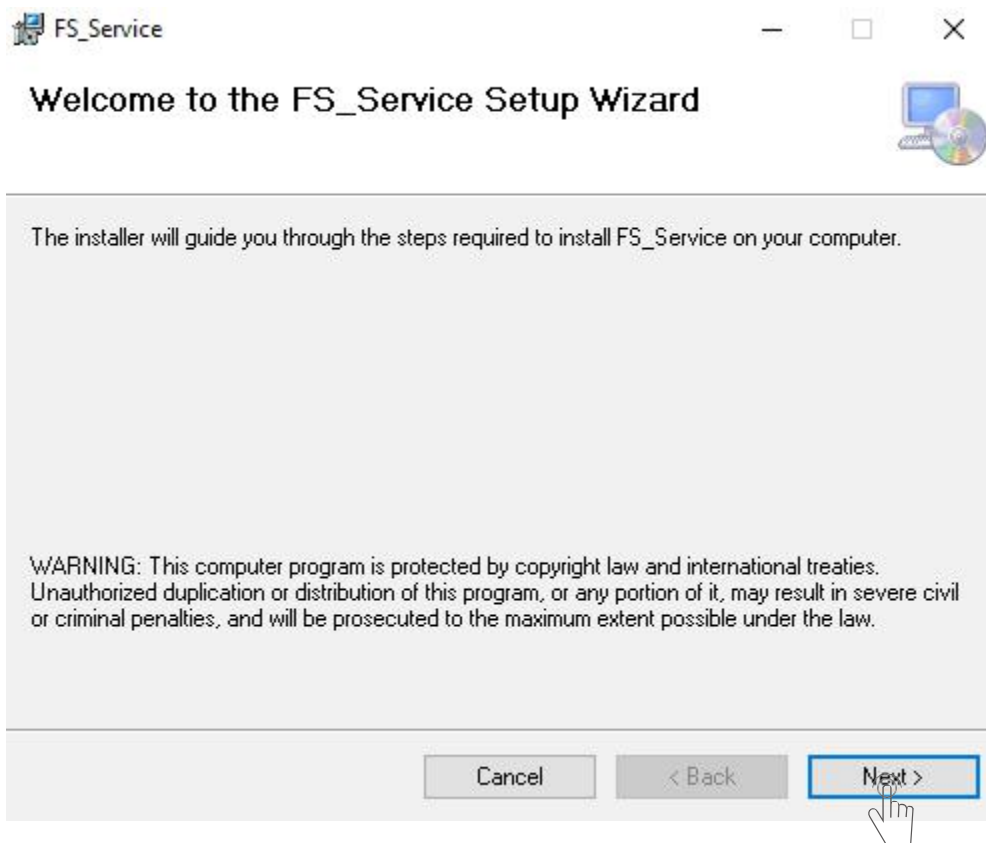



7) Status displays in green means the driver is successfully installed and activated normally.



1.3 Install Windows driver.

1) After download the driver, double-click the driver file FSInstaller for installation.

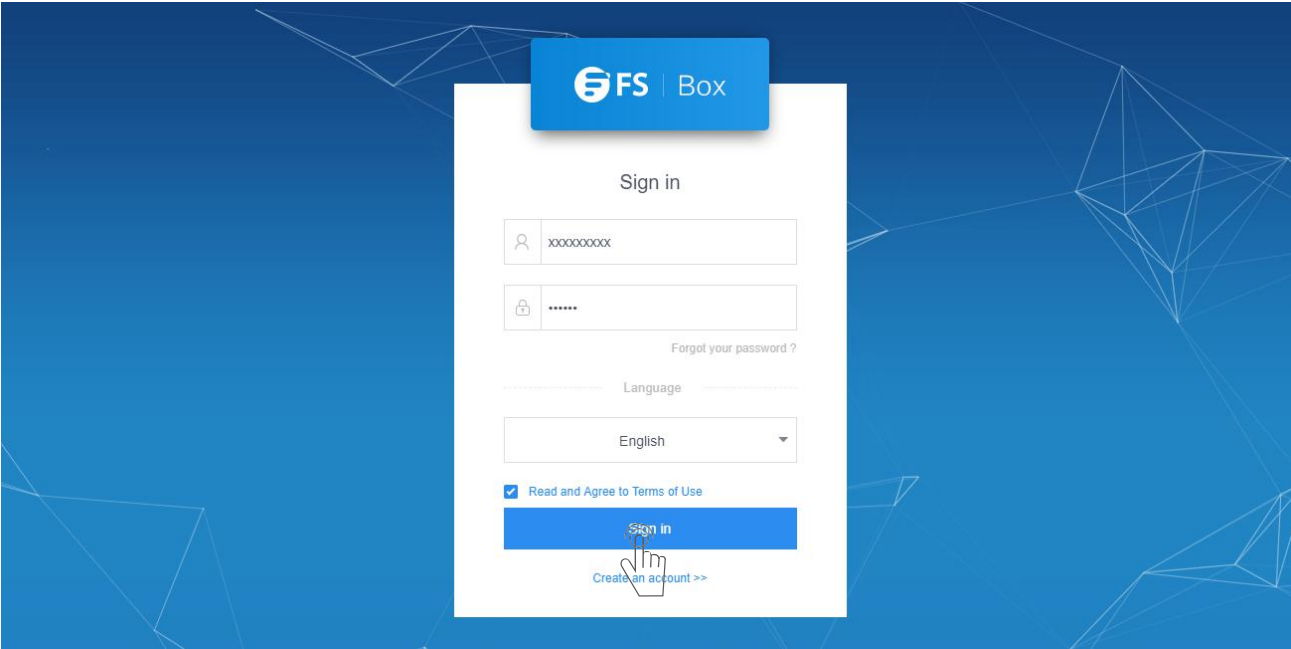


2) FS service will be automatically activated when the driver is installed, and you can see the FS logo in the notification bar. 

If FS service is not automatically activated, just reload the browser.

2. Login Operation

Read and agree to Terms of Use, then log in with your FS account.



If you don't have an account, click Create an account to create an account.

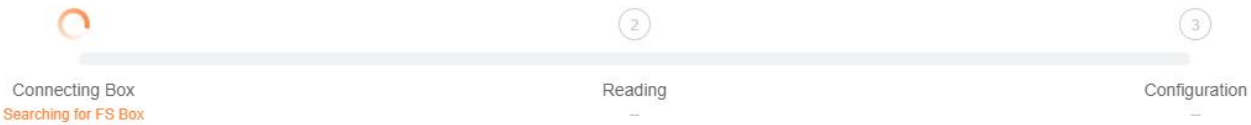
3. Online Configuration Service



If you only need to reconfigure the compatibility of your optics, please operate as follow:

3.1 Online Configuration

1) Connect FS Box to your computer via supplied USB cable.



Please connect FS Box

2) Insert your transceiver into the corresponding port of FS Box.



Please insert your transceiver for reading.

3) Choose the compatible brand and click Start Configuration.

✓

Connecting Box

Connected

✓

Reading

Reading Succeeded

3

Configuration

—

✓

Brand

S/N

S5360201010

P/N

QSFP-SR4-40G

QSFP-SR4-40G

P/N *

Please choose

Brand ▼

Cisco	Juniper	Arista	H3C
DELL (Force 10)	Brocade	Intel	IBM
Huawei	Netgear	Extreme	Alcatel-Lucent
Generic	Mellanox		

More compatible brands, please go to 'Box Pro'.

QSFP-SR4-40G

P/N *

Juniper

Brand ▼

✓

Revise S/N

Yes

No

Batch Configuration

Start Configuration

4) After configuration succeeded, you can see the updated information in the reading column. Then pull out the transceiver.

✓

Connecting Box

Connected

✓

Reading

Reading Succeeded

✓

Configuration

Configuration Succeeded

✓

Brand

Juniper

S/N

S5360201010

P/N

QSFP-SR4-40G

Configuration succeeded.

www.fs.com

9

3.2 Batch Configuration

Batch configuration function is to help you configure the same type transceivers in large amount more efficient, please operate as follow:

1) Connect FS Box to your computer via supplied USB cable.

1

Connecting Box
Searching for FS Box

2

Reading
—

3

Configuration
—



Please connect FS Box

2) Insert your transceiver into the corresponding port of FS Box.

1


Connecting Box
Connected

2

Reading
Waiting for Reading

3

Configuration
—



Please insert your transceiver for reading.

3) Open the Batch Configuration button and click Start Configuration.

1

Connecting Box
Connected

2

Reading
Reading Succeeded

3

Configuration
...

Brand
Juniper

S/N
S5360201010

P/N
QSFP-SR4-40G

QSFP-SR4-40G

P/N *

Cisco

Brand ▼

✓

Revise S/N ⓘ

Yes

No

Batch Configuration ⓘ

Start Configuration

4) After configuration succeeded, then insert and remove your transceivers repeatedly.

1

Connecting Box
Connected

2

Reading
Reading Succeeded

3

Configuration
Configuration Succeeded

Brand
Cisco

S/N
Y1905222149

P/N
QSFP-SR4-40G

QSFP-SR4-40G

P/N *

Cisco

Brand ▼

✓

Revise S/N ⓘ

Yes

No

Batch Configuration ⓘ

Please insert next transceiver

If you want to stop the batch configuration, just close the Batch Configuration button after configuration succeeded.

3.3 Wavelength Tuning

If you need to configure channels for tunable transceivers, please operate as follow:

1) Connect FS Box to your computer via supplied USB cable.

1

2

3

Connecting Box

Reading

Configuration

Searching for FS Box

--

--

Please connect FS Box

2) Insert your tunable transceiver into the corresponding port of FS Box, and the platform can quickly identify it. Then click Revise.

1

2

3

Connecting Box

Reading

Configuration

Connected

Reading Succeeded

--

Brand
Juniper

S/N
G1810048235

P/N
DWDM-SFP10G-C

Wavelength
(nm) Revise

DWDM-SFP10G-C

P/N *

Please choose

Brand *

Revise S/N

☐ Yes ☒ No

Batch Configuration

☐

Start Configuration

3) Choose the wavelength and click Start.

 Changing wavelength ×

wavelength: CH19.5 (1561.83nm)


Tunable wavelength: CH21 (1560.61nm) ▼


Sign out

Start



4) You can see the updated wavelength and status after configuration succeeded, then click Sign out.


 Changing wavelength ×

wavelength: CH21 (1560.61nm)  changed

Tunable wavelength: Please choose

Sign out

Start

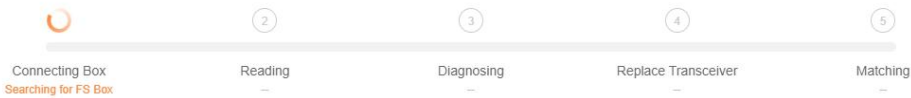


4. Diagnosing Configuration Service



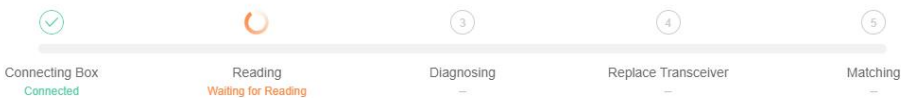
If you need to solve compatibility issues with your problematic optics after the sale, please operate as follow:

1) Connect FS Box to your computer via supplied USB cable.



Please connect FS Box

2) Insert your available FS transceiver into the corresponding port of FS Box.



Please insert your transceiver for reading.

3) Choose the compatible brand of your available FS transceiver and fill in the device model number which the transceiver will be used, then click Start Diagnosing.

1

Connecting Box

Connected

2

Reading

Reading Succeeded

3

Diagnosing

Waiting for Diagnosing

4

Replace Transceiver

—

5

Matching

—

[Current Transceiver Information]

Brand

Cisco

S/N

Y1905222149

P/N

QSFP-SR4-40G

[Available FS Transceiver Information]

QSFP-SR4-40G

P/N *

Cisco

Compatible Brand ▼

Y1905222149

S/N *

More Information ^

Fill in more information to match transceiver accurately.

Cisco Nexus 92160YC-X

Device Model Number

Please filling

Remark

Save the information to My Configurations

Start Diagnosing

4) Remove the available FS transceiver and insert problematic FS transceiver after diagnosing succeeded.

1

Connecting Box

Connected

2

Reading

Reading Succeeded

3

Diagnosing

Diagnosing Succeeded

4

Replace Transceiver

Waiting for Replacement

5

Matching

—

[Current Transceiver Information]

Brand

Cisco

S/N

Y1905222149

P/N

QSFP-SR4-40G

[Available FS Transceiver Information]

QSFP-SR4-40G

P/N *

Please remove the available FS transceiver and insert problematic FS transceiver.

Save the information to My Configurations

Please insert FS transceiver for matching

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15

5) Click Start Matching after the transceiver replaced.

✓

Connecting Box
Connected

✓

Reading
Reading Succeeded

✓

Diagnosing
Diagnosing Succeeded

✓

Replace Transceiver
Replaced

!

Matching
Waiting for Matching

[Current Transceiver Information]

✓

Brand
Cisco

📄

S/N
A1930005081

📄

P/N
QSFP-SR4-40G

[Available FS Transceiver Information] [More](#)

[Problematic FS Transceiver Information]

QSFP-SR4-40G

P/N *

Revise S/N

Yes

No

Batch Matching

Start Matching

If you need to continue matching other transceivers, just open the Batch Matching button. Then insert and remove the transceivers repeatedly.

6) You could see updated information in the reading column after matching succeeded, then pull out the transceiver.

✓

Connecting Box
Connected

✓

Reading
Reading Succeeded

✓

Diagnosing
Diagnosing Succeeded

✓

Replace Transceiver
Replaced

✓

Matching
Matching Succeeded

[Current Transceiver Information]

✓

Brand
Cisco

📄

S/N
Y1905222149

📄

P/N
QSFP-SR4-40G

Matching succeeded, please insert next transceiver and reset service.

5. Box Pro Service



If you need to reconfigure part number of your optics or need to custom compatibility, please operate as follow:

5.1 Application Operation

1) Enter Box Pro service and click Request Configuration.

1

2

3

Connecting Box
Searching for FS Box

Reading

Configuration

Brand

S/N

Vendor Name

P/N

Available Configuration

Application No

Application No

Order No

Order No

S/N

S/N

Batch Configuration

Request Configuration

▶ Application No: W1567655825862	Application Date: 2019-09-05 03:57:06	Order No: FS190802657891
▶ Application No: W1567655533504	Application Date: 2019-09-05 03:52:14	Order No: FS190813415903
▶ Application No: W1567420724401	Application Date: 2019-09-02 10:38:44	Order No: FS190813415903
▶ Application No: W1567409549918	Application Date: 2019-09-02 07:32:30	Order No: FS190725772675
▶ Application No: W1566354192318	Application Date: 2019-08-21 02:23:12	Order No: FS190813415903
▶ Application No: W156576602009	Application Date: 2019-08-14 07:10:02	Order No: FS190813385896

Home

1

2

Last

Total11

2) Locate the order in which the optics you need to reconfigure. Then choose the optics and click Apply.

My Orders

My Applications 2

← return

Please filling

Order No

Please filling

Product ID

Please filling

P/N

Search

▶ Order No: FS191025158160

Order Placed: 2019-10-25 19:21:02

+ Apply

▼ Order No: FS191015419002

Order Placed: 2019-10-15 02:18:29

+ Apply

☒

Product ID

Description

P/N

Qty

Brand

Vendor Name

☒

74670

Generic Compatible 10GBASE-LR SFP+ 1310nm 10km DOM Transceiver Module

SFP-10GLR-31

50

--

Apply

Details

▶ Order No: FS190813415903

Order Placed: 2019-08-13 19:35:55

+ Apply

▶ Order No: FS190813385896

Order Placed: 2019-08-13 19:23:29

+ Apply

▶ Order No: FS190802657891

Order Placed: 2019-08-02 04:03:57

+ Apply

▶ Order No: FS190725772675

Order Placed: 2019-07-25 19:19:10

+ Apply

▶ Order No: FS190718566732

Order Placed: 2019-07-18 02:37:06

+ Apply

▶ Order No: FS190612620654

Order Placed: 2019-06-12 20:53:50

+ Apply

▶ Order No: FS190612580653

Order Placed: 2019-06-12 20:53:49

+ Apply

Home

1

Last

Total9

3) Fill the configuration details you need to custom and submit.
You will receive the auditing result of your application in 1 to 3 business days.

Apply Box-pro > My Orders > Apply Order No: FS191015419002 Order Placed: 2019-10-15 02:18:29

Please fill in more information regarding the switch so that we can better serve you. ✕

Product: Generic Compatible 10GBASE-LR SFP+ 1310nm 10km DOM Transceiver Module

Product Description

Product ID	Description	P/N	Qty	Wavelength	Max Cable Distance	Interface
74670	Generic Compatible 10GBASE-LR SFP+ 1310nm 10km DOM Transceiver Module	SFP-10GLR-31	50	1310nm		LC duplex

Configuration Details

We're sorry that the service of changing vendor is off now. ✕

Alcatel-Lucent

OEM

SFP-10GLR-31

Y123456789

1

Switch

Switch OS

Switch Version

+

Application Note

Submit

Cancel

If you need more than one compatible brand for your optics, you could add more but less than three at a time.

Product: Generic Compatible 10GBASE-LR SFP+ 1310nm 10km DOM Transceiver Module

Product Description

Product ID	Description	P/N	Qty	Wavelength	Max Cable Distance	Interface
74670	Generic Compatible 10GBASE-LR SFP+ 1310nm 10km DOM Transceiver Module	SFP-10GLR-31	50	1310nm		LC duplex

Configuration Details

We're sorry that the service of changing vendor is off now. ✕

Alcatel-Lucent

OEM

SFP-10GLR-31

Y123456789

1

Switch

Switch OS

Switch Version

✕

+

Please choose compatible ...

FS

P/N

S/N

Qty

Switch

Switch OS

Switch Version

✕

+

4) See application status and configuration details in My Application.

My Orders **My Applications 2** ← return

Please filling Order No 🔍

#	Order No	Application No	Application Note	Date	Status	Action
1	FS191015419002	W1575373421775	--	[Application Date] 2019-12-03 11:43:42	Unaudited	Details
2	FS191025158160	W1574305680230	--	[Application Date] 2019-11-21 03:08:00	Unaudited	Details
3	FS191025158160	W1574304731762	--	[Application Date] 2019-11-21 02:52:12	Unaudited	Details
4	FS191025158160	W1574156213775	--	[Application Date] 2019-11-19 09:36:54	Unaudited	Details
5	FS191025158160	W1574148547548	Test	[Application Date] 2019-11-19 07:29:08	Unaudited	Details
6	FS190725772675	W1574145797039	test432	[Application Date] 2019-11-19 06:43:17	Unaudited	Details
7	FS190725772675	W1574145371234	test432	[Application Date] 2019-11-19 06:36:11	Unaudited	Details
8	FS190725772675	W1574140268212	test1	[Application Date] 2019-11-19 05:11:08	Unaudited	Details
9	FS191025158160	W1573790967527	--	[Application Date] 2019-11-15 04:09:28	Unaudited	Details
10	FS191025158160	W1573717356832	--	[Application Date] 2019-11-14 07:42:37	Unaudited	Details

Home

1

2

3

4

5

▶

Last

Total66

5.2 Configuration Operation

- 1) Connect FS Box to your computer via supplied USB cable and insert corresponding transceiver into corresponding port.
- 2) Locate the application which is approved and click Configuration.

✓

Connecting Box
Connected

✓

Reading
Reading Succeeded

!

Configuration
Waiting for Configuration

✓

Brand

--

FS

S/N

FS1234567

FS

Vendor Name

FS

FS

P/N

SFP-10GSR-85

Available Configuration

Application No

Application No

Order No

Order No

S/N

S/N

🔍

Batch Configuration

Request Configuration

▶ Application No: W1567655825862

Application Date: 2019-09-05 03:57:06

Order No: FS190802657891

▶ Application No: W1567655533504

Application Date: 2019-09-05 03:52:14

Order No: FS190813415903

▼ Application No: W1567420724401

Application Date: 2019-09-02 10:38:44

Order No: FS190813415903

☐

Product ID

P/N

Brand

Vendor Name

Attribute

New S/N

Application Note

Action

☐

#11552

SFP-10GSR-85

Arista

FS

850nm

123

testo

Configuration

▶ Application No: W1567409549918

Application Date: 2019-09-02 07:32:30

Order No: FS190725772675

▶ Application No: W1566354192318

Application Date: 2019-08-21 02:23:12

Order No: FS190813415903

Home

1

2

▶

Last

Total11

- 3) After configuration succeeded, you can see the updated information in the reading column. Then pull out the transceiver.

✓

Connecting Box
Connected

✓

Reading
Reading Succeeded

✓

Configuration
Configuration Succeeded

✓

Brand

Arista

FS

S/N

S1901833201

FS

Vendor Name

FS

FS

P/N

SFP-10G-BX80

Available Configuration

Application No

Application No

Order No

Order No

S/N

S/N

🔍

Batch Configuration

Request Configuration

▶ Application No: W1567655825862

Application Date: 2019-09-05 03:57:06

Order No: FS190802657891

▶ Application No: W1567655533504

Application Date: 2019-09-05 03:52:14

Order No: FS190813415903

▼ Application No: W1567420724401

Application Date: 2019-09-02 10:38:44

Order No: FS190813415903

☐

Product ID

P/N

Brand

Vendor Name

Attribute

New S/N

Application Note

Action

☐

#11552

SFP-10GSR-85

Arista

FS

850nm

123

testo

Configuration

▶ Application No: W1567409549918

Application Date: 2019-09-02 07:32:30

Order No: FS190725772675

▶ Application No: W1566354192318

Application Date: 2019-08-21 02:23:12

Order No: FS190813415903

Home

1

2

▶

Last

Total11

Configuration succeeded.

5.3 Batch Configuration Operation

a. If you need to configure the same type configurations in large amount, please operate as follow:

1) Connect FS Box to your computer via supplied USB cable and insert corresponding transceiver into corresponding port.

2) Select the application which is approved and click Batch Configuration.

Connecting Box

Connected

Reading

Reading Succeeded

Configuration

Waiting for Configuration

Brand

Arista

S/N

S1901833201

Vendor Name

FS

P/N

SFP-10G-BX80

Available Configuration

Application No	Application No	Order No	Order No	S/N	S/N	
▶ Application No: W1567655825862	Application Date: 2019-09-05 03:57:06	Order No: FS190802657891				<div>Batch Configuration</div> <div>Request Configuration</div>
▶ Application No: W1567655533504	Application Date: 2019-09-05 03:52:14	Order No: FS190813415903				
▼ Application No: W1567420724401	Application Date: 2019-09-02 10:38:44	Order No: FS190813415903				
<input checked="" type="checkbox"/> <div>Product ID</div>	P/N	Brand	Vendor Name	Attribute	New S/N	Application Note
<input checked="" type="checkbox"/> <div>#11552</div>	SFP-10GSR-85	Arista	FS	850nm	123	testo
						Configuration
▶ Application No: W1567409549918	Application Date: 2019-09-02 07:32:30	Order No: FS190725772675				
▶ Application No: W1566354192318	Application Date: 2019-08-21 02:23:12	Order No: FS190813415903				

Home

1


2

▶


Last

Total11


3) Click Start Configuration, then insert and remove your transceivers repeatedly.




Connecting Box
Connected




Reading
Reading Succeeded




Configuration
Waiting for Configuration




Brand
Arista



S/N
S1901833201



Vendor Name
FS



P/N
SFP-10G-BX80

Available Configuration

Application No	Application No	Order No
▶ Application No: W1567655825862	Application Date: 2019-09-	
▶ Application No: W156765533504	Application Date: 2019-09-	
▼ Application No: W1567420724401	Application Date: 2019-09-	
<input checked="" type="checkbox"/> Product ID: P/N		
<input checked="" type="checkbox"/> #11552	SFP-10GSR-85	Ar
▶ Application No: W1567409549918	Application Date: 2019-09-	
▶ Application No: W1566354192318	Application Date: 2019-08-21 02:23:12	Order No: FS19081341590

[Batch Configuration](#)

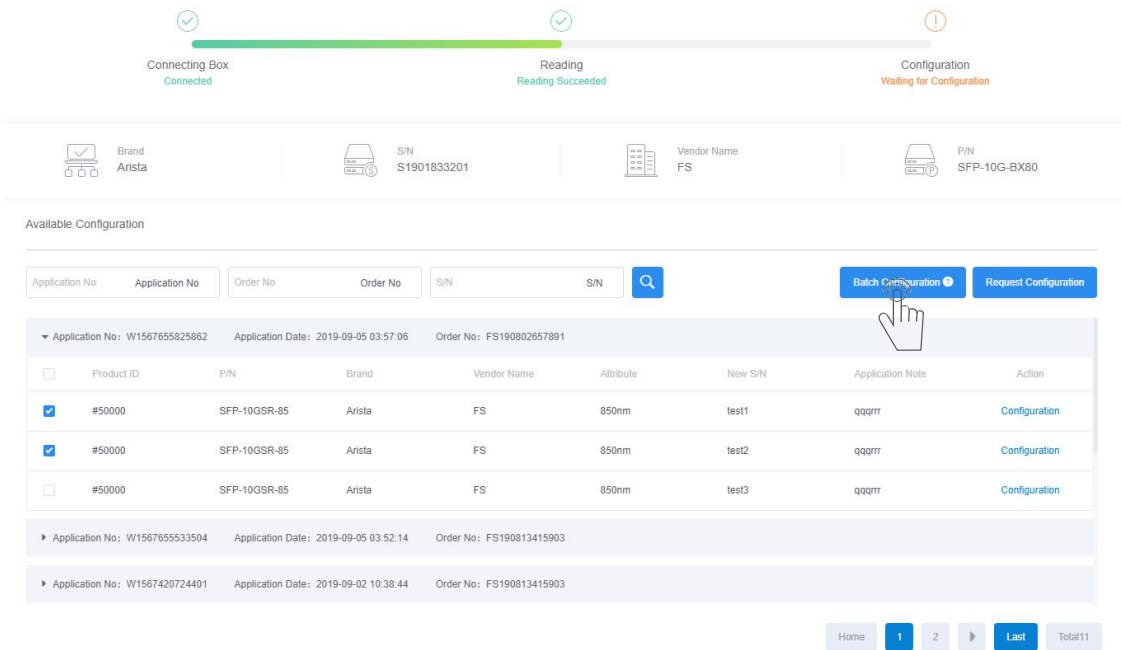
[Request Configuration](#)

Application Note	Action
testo	Configuration

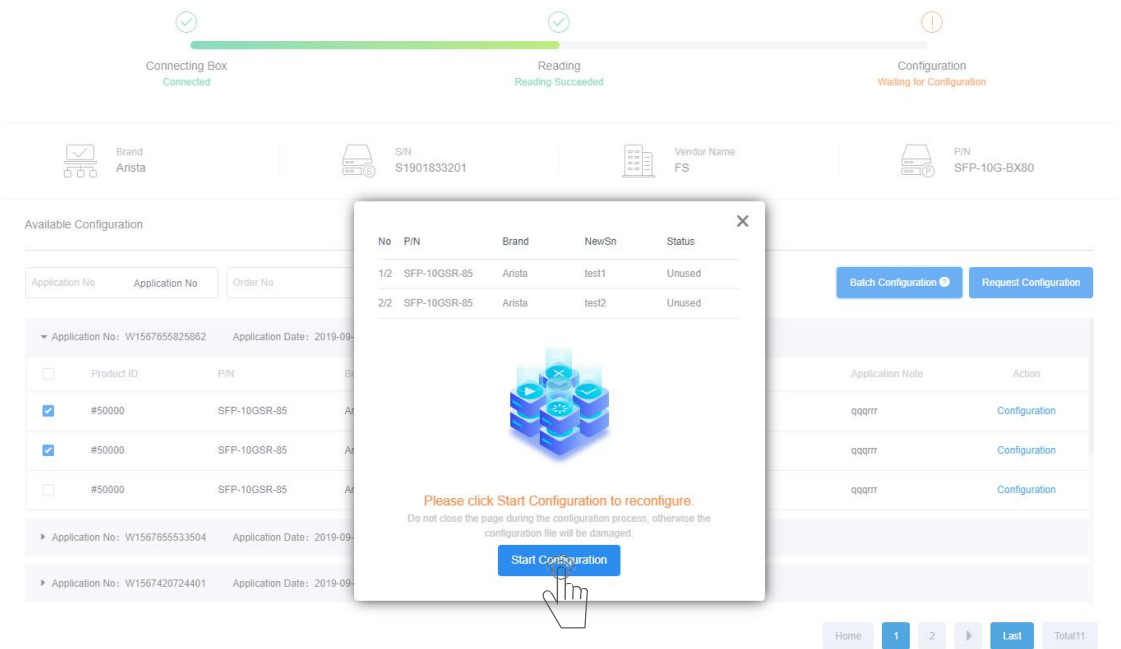
If you want to stop the batch configuration, just click Stop Batch Configuration after configuration succeeded.

b. If you need to configure multiple types of configurations, please operate as follow:

- 1) Connect FS Box to your computer via supplied USB cable and insert corresponding transceiver into corresponding port.
- 2) Select the applications which are approved and click Batch Configuration.



3) Click Start Configuration, the system will continue to configure according to the selected order. you just need to insert and remove your transceivers.

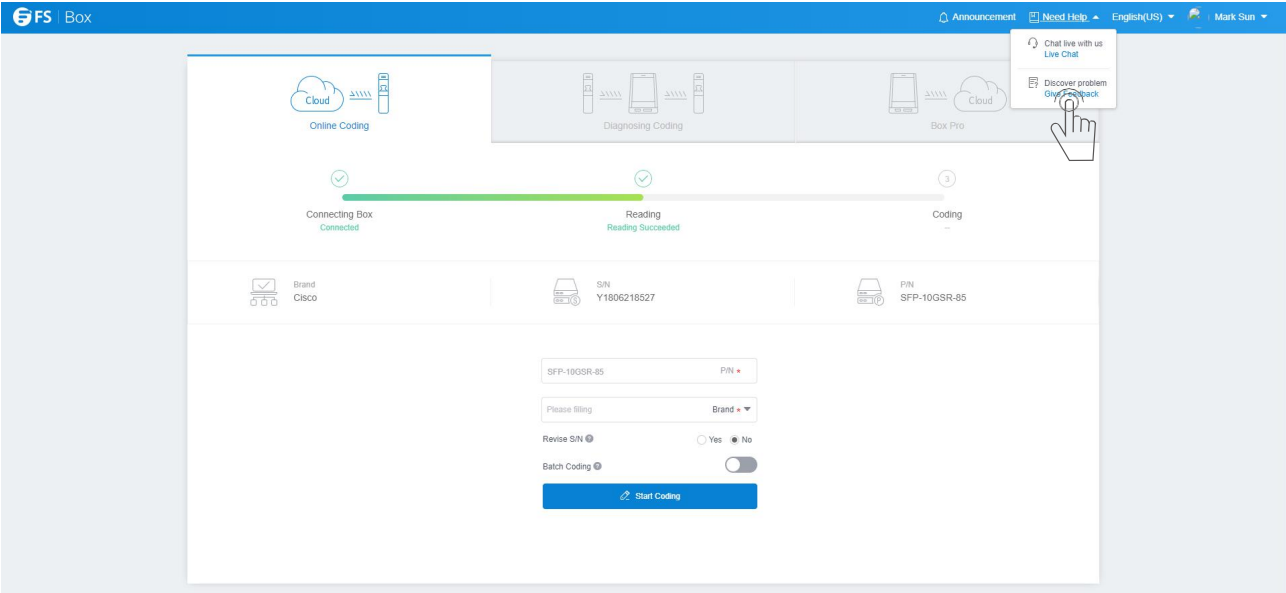


If you want to stop the batch configuration, just click Stop Batch Configuration after configuration succeeded.

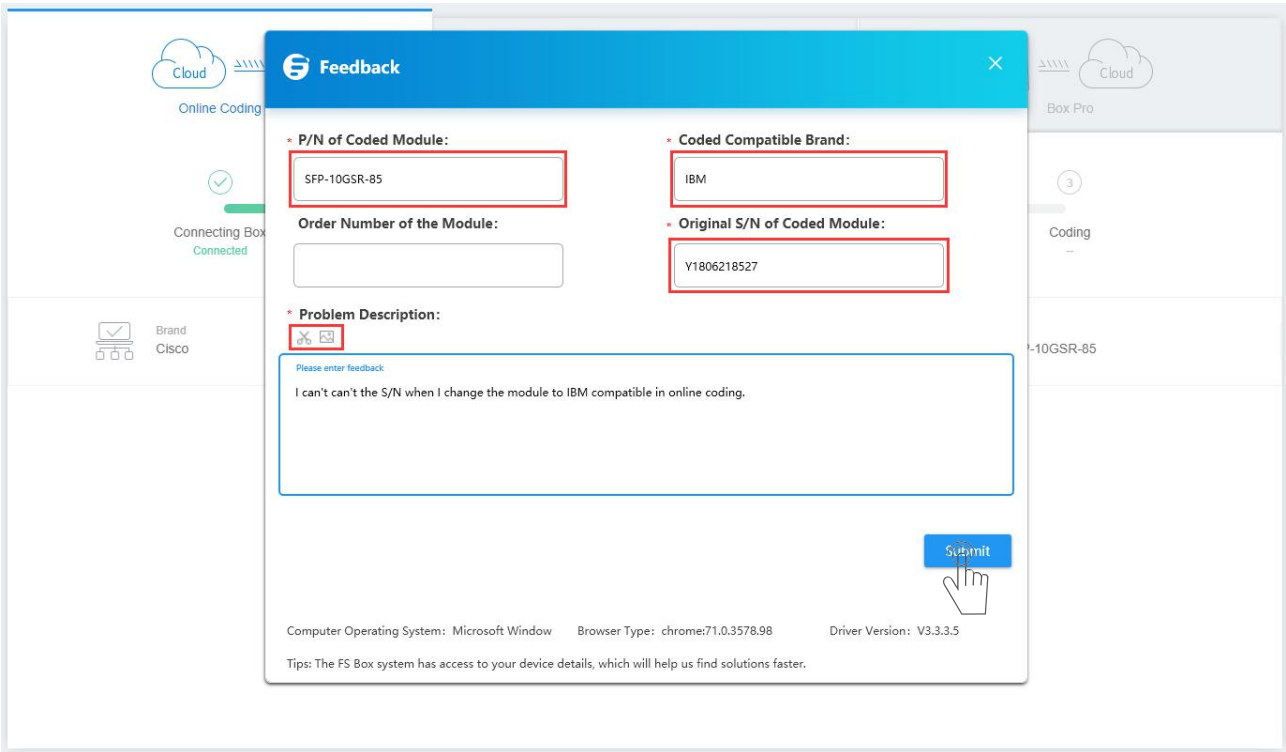
5. Feedback Operation

If you encounter any problems during the operation, please operate as follow to feedback to FS Box Service Team.

1) Click Need Help and choose Give Feedback.



2) Fill in the information and take a screenshot or upload an image, then submit.





<https://www.fs.com>



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